

ASYCUDAWorld

NEWSLETTER

ASYCUDAWorld (AW) Quarterly Newsletter

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**“It’s not that we
use technology, we
live technology.”**

Godfrey Reggio

Brief Background

The AW Project in Papua New Guinea continued with its ambition to expand and improve the services provided by PNG Customs Services (PNGCS) in collaboration with the United Nations Conference of Trade and Development. These improvements are accomplished through ASYCUDAWorld (AW) which has been extended in every active port.

Since the live implementation of AW in Papua New Guinea, the focus was to reach every port which initially had ASYCUDA++ (previous version) and to replace it with AW. This was successfully achieved with the full support of PNGCS Management and well enables National Project Team (NPT).

With a big outreach of AW, PNGCS has not rested with automation, but instead the organization has continued to seek more areas to improve the Customs services. AW is built to allow endless improvements and PNGCS has focused on how the system can firstly empower its process internally and secondly to continually enhance services externally to the public and stakeholders.

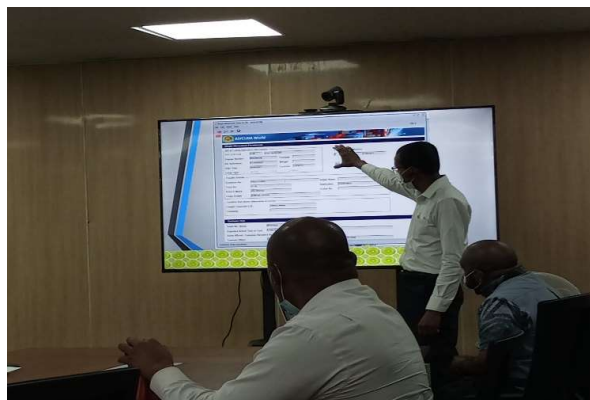
During the past two quarters, we have seen how PNGCS has turned its attention on internal process so that Customs controls can further be improved, compliance be raised and also enhance some of its own processes.

ASYCUDAWorld Project

The ASYCUDAWorld (AW) project has continued to provide its support to PNGCS' ambitions to further improve services. The current role of the project is shifting from an implementer to enhancer / enabler, making AW more effective in process improvement.

This new challenge for the NPT has encouraged process-based improvement in PNGCS through AW. The project now being seen with this additional role, it has continually encouraged growth of interest from many users on where to improve functionally and operationally.

Therefore, we have seen in the past two quarters increased usage of AW through the improved processes, with the full support of the AW Project.



NPT demonstrating SMP Module to Chief Commissioner

Activities

During these two past quarters, the AW National Project Team (NPT) was mostly involved in improving some of the PNGCS processes. As mentioned in the introduction, NPT shifted its focus on assisting PNGCS to enhance most of its processes. There are three areas where changes were registered i.e., improvement in **Customs Controls**, **Compliance** and **Procedure**. The next bullets will show these new developments.

Improving Customs Controls

As mentioned earlier in our last newsletter upcoming events, the **Container Pass (SMP)**, **Exit Note** and **Valuation Database** were mentioned. Through these new developments in AW, there is more control implemented which safeguards against revenue leakage.

Container Pass (SMP) was fully implemented in order to control the movement of containers from the wharf to the depot areas. The SMP is now operational in Port Moresby and PNGCS will be implementing it at second biggest port, Lae in April 2022. With this SMP implementation, it has improved uncontrolled movement of any cargo leaving the wharf without any record in AW. In this way, the improved process allows the cargo officers to follow-up all containers leaving the wharf, both in the system and physically.

Exit Note has equally been implemented in Port Moresby and Lae ports. For both ports, almost 90% of the cargo is being managed by the private port Operator namely, Motukea International Terminal (MIT) in Port Moresby, and South Pacific International Container Terminal Limited (SPICTL) in LAE. These two private operators exit cargo through their own Gate Pass issued by their system called **NAVIS**.

AW NPT worked together with MIT and SPICTL to enable usage of a web service for exiting the cargo from the wharf. Finally at the end of March 2022, the piloting of the Exit Note commenced which enabled an automated exit of goods from both ends, at the Wharf and PNGCS. For the other smaller ports where cargo movement is less, Customs will proceed acknowledging exit of cargo from the wharf. Therefore, with Exit Note being implemented, more control is being enforced.

Valuation Database is currently being prepared by the Valuation division with the assistance of NPT. The preparation is focused on all vehicle brands in Papua New Guinea where there has been a need to have some control on valuation. According to the plan, the Valuation team manage to complete this activity by the end of the June.

Improving Compliance

NPT team together with Post Clearance division managed to implement the PCA module in AW and now it is operational.

In addition to the module being a helping tool for the PCA division we are expecting the improved workflow through automation to ultimately speed up and improve compliance from the trade. AW continues to provide solutions that have long term impact and results.



NPT and PCA Division final preparation before implementation

Improving Procedures

The key property of AW is to accommodate new requirements due to the flexibility of the platform. During the past quarter the NPT received a request to include the auction in the declaration process.

As goods are lying in the port for a long period, the Customs procedure allows for the auction of goods whose period has elapsed. Therefore, the NPT in collaboration with the Accounts team in PNGCS improved the procedure by creating it in AW and handle the payments accordingly. Previously the process was done manually and now the process is fully implemented in AW.

National Project Team (NPT)

Damith Amarasinghe



PNGCS National Project team consists of mainly the ICT section staff who are eight (8) members, including the Project Manager Mr. Damith Amarasinghe, who is currently the Assistant Commissioner ICT, John Loi, Director ICT Operations, Jenny Harry, Director Applications & Development, Clement Barako, Manager (Functional Support), Riu David, Manager Database & Development, Julie-Anne Setu (Web Master), Mary Iramu (Support), Tarupa Igo (Service Desk), Kevin Marley (Support), Terence Victor (Support) and Olive Sibona (Administrative Officer). After the project had achieved most of the goals, the remaining few activities were moved to ICT division. Therefore, the new members collectively took all the project roles in AW development and implementation.

Training

As part of the capacity building, training was conducted for the Container module (SMP) and Vessel management module.

How-To-Notes were prepared for continuation of the capacity building of future trainees who will be trained by NPT.

The training was led by ASYCUDA expert Geoffrey Kossami and ably assisted by NPT.

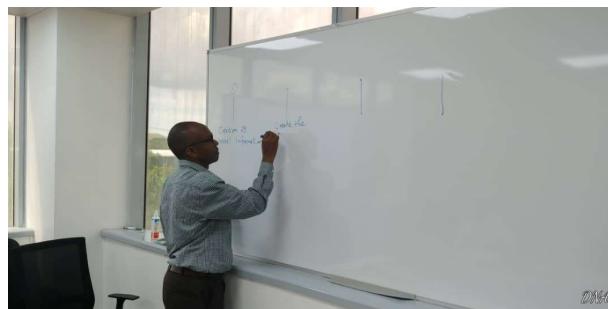
Training



New Developments

AW NPT continued tirelessly to cope with additional work by taking part in training and testing of the new module namely, Vessel Management. With the support of the in-country expert, training was conducted to the NPT.

The aim is to build capacity and at the same time involve the Operations Division during the customization process. The vessel module is now put in the plan for implementation as a future activity and as a new development for improved PNGCS operations.



Vessel Management, trainer illustrating the new module.



Vessel Management, trainees attentive on the new module.

Upcoming Events

- Preparation and Implementation of Vessel Module in AW;
- Rollout of Container Pass to other ports, SMP;
- Commencement of Valuation Database in AW;
- Finalizing Exit Note in smaller Ports



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